

Backup ShoreTel System

1-log in to ShoreTel Quick Look (look at system and switches that all are up and working)

2- Stop ShoreTel Services

Program Files (x86)\Shoreline Communications\ShoreWare Server\Scripts
(Click on HQ_ShoreTel-Stop-SVCS)

3-Copy Shoreline Data Folder on C:\ or other drive system is on to a backup folder

4-Start ShoreTel Services same location as 2 but (click on HQ_ShoreTel-Start-SVCS)

5-Reboot Server (for clean SQL backup)

6-log in to ShoreTel Quick Look (look at system and switches that all are up and working)

7- Run SQL Backups

Program Files(x86)\Shoreline Communications\ShoreWare Server\MySQL\MySQL Server\Examples
(click on Backup CDR Then click on Backup Config)

(If has Conf. Bridge Click on Backup WebBrige)

Backups will be on C:\ copy in to same folder as Shoreline Data Backup

8-Put ShoreTel software of same build that you are using in backup folder move to safe location.

We recommend an off server location for Backup Folder as well.